

FMP1

Operations and Maintenance

3 Half-Days

Learn how to assess and inspect facility needs. Manage, oversee, and monitor operations and maintenance (O&M) of buildings, systems, and equipment. Understand the processes for developing occupant service specifications and more.

LEARNING OBJECTIVES

At the end of this course, you will be able to:

- Identify the role of operations and maintenance in Facility Management (FM)
- Identify deficiencies in building structures, exteriors, systems, interiors, and grounds and the associated health, safety, security, and environmental considerations
- Describe the elements associated with the acquisition, installation, maintenance, operation, and replacement of assets related to facility management
- Outline the process for determining and monitoring occupant service performance expectations
- Outline the processes for developing occupant service specifications, selecting service providers, negotiating service level agreements, monitoring performance, and resolving contract disputes

KEY TOPICS COVERED

- Introduction to Operations and Maintenance
- Assess and Inspect Facility Needs
- Manage, Oversee, and Monitor O&M of Building, Systems and Equipment
- Manage, Oversee and Monitor Occupant Services
- Select the Best Resources

MATERIALS AND FEES

The course fee includes comprehensive print materials, interactive online study tools and access to the IFMA final assessments. Access to the program expires two years from the date it was activated.

ABOUT IFMA™ FACILITY MANAGEMENT PROFESSIONAL (FMP) CREDENTIAL PROGRAM

The IFMA™ FMP credential program is designed to meet industry needs and provide a standardized, consistent and high-quality learning experience.

There are four courses in the IFMA™ FMP Credential Program, and they can be taken in any order:

1. Operations and Maintenance
2. Project Management
3. Finance and Business
4. Leadership and Strategy

In order to register for all four courses at once, or to register with the IFMA™ Member discount, please contact us directly at training@algonquincollege.com or call 1.833.282.6852.

HOW TO REGISTER

CALL 1.833.282.6852

EMAIL training@algonquincollege.com

ONLINE algonquincollege.com/corporate